

Yealink WH6X Release Notes of Version 35

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Release Notes of Version x.435.0.10

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.434.0.25 upgraded to 104.435.0.10
Yealink WH66/WH67: 125.434.0.20 upgraded to 125.435.0.10
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: August 23, 2023.

2. Feature List

1. [WH62/WH66] Added the **Wearing Preference** feature for binaural headsets to select left and right channel audio output according to different wearing methods. It can be configured through the Yealink USB Connect.
2. [WH62/WH63/WH66/WH67] Added the **Busylight** to set the Busylight status for WH6X. It can be configured through the Yealink USB Connect.
3. [WH62/WH63/WH66/WH67] Added **MFB Once to Second Call** feature. By default, the feature is to end the current call and answer the new call when receiving a second call. It can be configured through the Yealink USB Connect.

3. Optimization

1. [WH62/WH63/WH66/WH67] Optimized the third-party phones' USB compatibility, supporting connecting the headset to Avaya/Poly/Grandstream/Snom/Fanvil phones directly. For more information, please refer to the [WH6X compatibility list](#).
2. [WH62/WH63] Optimized the compatibility of EHS60 with third-party phones, supporting connecting the headset to Cisco/Avaya/Poly/Grandstream/Fanvil phones through the EHS60. For more information, please refer to the [EHS60 compatibility list](#).
3. [WH62/WH63] Optimized the compatibility of EHS61 with third-party phones,

supporting connecting the headset to Mitel/Unify/Yealink phones through the EHS61.

For more information, please refer to the [EHS61 compatibility list](#).

4. Bug Fixes

1. [WH66/WH67] Fixed an issue: when the WH66/67 is connected to the Yealink T54W phone via a USB cable, the Base LCD screen cannot synchronize the number after entering the number on the phone.
2. [WH66/WH67] Fixed an issue: when the WH66/67 is connected to the Yealink T54W phone via a USB cable, the Base LCD screen will display that the USB is disconnected and reconnected if tapping the phone card on the Base LCD screen.

Release Notes of Version x.434.0.xx

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.433.0.25 upgraded to 104.434.0.25
Yealink WH66/WH67: 125.433.0.20 upgraded to 125.434.0.20
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: May 16, 2023.

2. Feature List

1. [WH62/WH63] Supported connecting the WH62/WH63 to the third-party IP phone (Avaya/Poly/Yealink/Grandstream/Fanvil/Mitel/Unify) via the EHS35 Wireless Headset Adapter, which supports call audio sending and playback.
2. [WH62/WH63/WH66/WH67] Added the **Environment Adaptation** (including Quiet Environment and Noise Environment) feature. The default setting is **Quiet Environment**. If you want to increase the sending volume, you can select the Noise Environment. You can set it in the Yealink USB Connect application.
4. [WH66/WH67] Added the **Auto Play when Docked** feature. You can dock the headset to the base to play audio when not on a call, and the sound is played on the speaker or headset (Speaker is by default). You can set it in the Yealink USB Connect application.
5. [WH62/WH63/WH66/WH67] Supported viewing the SN number of the headset in the **Device status** of the Yealink USB Connect.

3. Optimization

1. [WH62/WH63] Added a new ring type for **Local Ringtone Type**.
2. [WH66/WH67] Optimized the headset's battery level in the base screen.

4. Bug Fixes

1. [WH62/WH63] Fixed an issue that there is a small probability that both parties will be silent when connecting the WH62/63 to the Yealink phone via USB for long time calls (more than 1 hour).
2. [WH62/WH63] Fixed an issue when the phone has multiple incoming calls, the WH62/63 still rings after answering the call on the phone (WH62/63 is connected to the phone via the USB cable).
3. [WH62/WH63/WH66/WH67] Fixed an issue that the headset upgrades failed.
4. [WH66/WH67] Fixed an issue that the new call will be picked up when you lift up the microphone boom arm.
5. [WH66/WH67] Fixed the abnormal change in battery level.
7. [WH62/WH63/WH66/WH67] Fixed an issue that the microphone will be unmuted automatically after entering the meeting when you mute the microphone on the meeting preview screen.

Release Notes of Version x.433.0

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.432.0.15 upgraded to 104.433.0.25
Yealink WH66/WH67: 125.432.0.15 upgraded to 125.433.0.20
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: December 15, 2022.

2. Feature List

1. [WH62/WH63/WH66/WH67] Added the **Narrowband** feature to provide better battery life for the headset. You can set it in the Yealink USB Connect application.
2. [WH62/WH63/WH66/WH67] Added the **Auto-Switch** feature for the headset. After the headset is powered on, the headset will automatically search and reconnect to the paired base or WDD60 dongle.
3. [WH66/WH67] Added the **Handsfree when Docked** feature to automatically switch the headset's call to base's handsfree mode when the headset is docked on the base during a call. You can enable it in the Yealink USB Connect application.
4. [WH62/WH63/WH66/WH67] Supported registering the headset to W70B DECT IP Base Station to achieve the **Push-to-Talk** feature.

3. Optimization

1. [WH62/WH63/WH66/WH67] Optimized WH6X compatible with third-party software and supports Yealink SDK V20.
2. [WH62/WH63/WH66/WH67] Optimized the sending volume of the headset's microphone is the maximum by default when in a call.

4. Bug Fixes

1. [WH62/WH63/WH66/WH67] Fixed an issue that the base cannot clear the registration information when the headset unregisters from the base.
2. [WH66/WH67] Fixed an issue when you connect the WH66/67 to an IP phone and restart the base, but the base displays "PC Softphone".
3. [WH66/WH67] Fixed an issue that the abnormal text displayed in the boot-up guide on the LCD screen.
4. [WH62/WH63/WH66/WH67] Fixed an issue that failed to update the headset.
5. [WH62/WH63/WH66/WH67] Fixed an issue when you are on a call, you mute the headset, and the headset is in an abnormal state after the called party ends the call.
6. [WH62/WH63] Fixed an issue after disconnecting the WH62/63 from the PC, pressing the base's PC key will trigger the Phone key.

Release Notes of Version x.432.0.15

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.432.0.5 upgrades to 104.432.0.15
Yealink WH66/WH67: 125.432.0.5 upgrades to 125.432.0.15
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: June 24th, 2022.

2. Feature List

None.

3. Optimization

[WH62/WH63] Optimized the local ringtone function. The setting option is enabled by default that the headset plays the built-in ringtone on an incoming call from the phone.

4. Bug Fixes

1. [WH62/WH63] Fixed the no sound issue on calls when the headset connects to the T3X phone with EHS35.
2. [WH62/WH63] Fixed the echoing issue on calls when the headset connects to the Cisco phone with EHS60.
3. [WH62/WH63/WH66/WH67] Fixed the software upgrade failure issue.

Release Notes of Version x.432.0.5

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.431.0.30 upgrades to 104.432.0.5
Yealink WH66/WH67: 125.431.0.30 upgrades to 125.432.0.5
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: May 20th, 2022.

2. Feature List

1. [WH62/WH63] Added the feature that the headset can be OTA registered to WDD60 Dongle/W80B DECT Base/W90B DECT Base, and enable complete call control functionality.
2. [WH62/WH63/WH66/WH67] Added the tone indication “pairing mode” when the headset enters the pairing mode and “headset connected” when the pairing is successful.
3. [WH62/WH63/WH66/WH67] Added the feature that you can press the Mute button and the Call Control button for 3 seconds to unpaired the headset with the base.
4. [WH62/WH63] Added the feature that you can check whether the headset supports OTA upgrade through Yealink USB Connect. The headset used with WDD60 Dongle /W80B DECT Base/W90B DECT Base should upgrade the firmware through OTA.
5. [WH62/WH63/WH66/WH67] Added Permanent Conference Mode. The multi-headset conference will not end until you dock the primary headset. You can enable the feature via Yealink USB Connect. For WH66/WH67, you can also enable the feature on the base.
6. [WH62/WH63/WH66/WH67] Added the feature to distinguish the call control messages of SDK/API and standard HID software. When the PC runs two software simultaneously, the headset can distinguish and control the calls of the two software.

7. [WH62/WH63/WH66/WH67] Added the feature that you can press the Call Control button to mute when the softphone or phone cannot hold a call.

3. Optimization

Optimized the delay of the headset playing the local ringtone during incoming calls.

4. Bug Fixes

1. Fixed an issue that when you are in a Teams call, if a new call comes in and you end the current call, the volume will change to 0.
2. Fixed an issue that When the base volume is 0, there is an incoming call sound.

Release Notes of Version x.431.0.30

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.430.0.40 upgrades to 104.431.0.30
Yealink WH66/WH67: 125.430.0.40 upgrades to 125.431.0.30
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: December 31st, 2021.

2. Feature List

1. [WH62/WH63] Added the feature that the USB (phone) port supports connection to EHS60 to be compatible with the call control function of Cisco, Polycom, Avaya, Grandstream IP phones.
2. [WH66/WH67] Added the Local Contact function.
3. [WH66/WH67] Added the Call History function.
4. Added the Voice Guidance function (German, French, and Spanish) that can be configured via Yealink USB Connect.
5. Added the feature that you can connect additional headsets without docking. After connecting headsets successfully, a voice prompt "new headset joined" will play in the primary headset.
6. Compatible with 3CX and Swyx software.

3. Optimization

1. Optimized the trigger condition of low battery reminder to save power
2. Optimized audio delay issues, including incoming call ringing, call voice, music, and sound delay when switching scenes between calls and music.

4. Bug Fixes

1. Fixed an issue that the Teams button does not light up probably after the Base is powered on.
2. [WH62/WH63] Fixed an issue that there is no sound when entering the sound setting interface when the headset is connected to the computer and the mobile phone at the same time.
3. [WH66/WH67] Fixed an issue that restoring the headset to factory settings did not erase the custom wallpapers.

Release Notes of Version x.430.0.40

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.430.0.20 upgrades to 104.430.0.40
Yealink WH66/WH67: 125.430.0.20 upgrades to 125.430.0.40
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: October 29th, 2021.

2. Feature List

None.

3. Optimization

3. Optimized the logic of dynamically switching between music mode and call mode to ensure audio experience.

4. Bug Fixes

1. [WH62, WH66] Fixed an issue that some headsets can only be woken up by pressing the Hook button after entering sleep (If you have any questions about the problem or need to know the details, you can contact Yealink technical support team).

Release Notes of Version x.430.0.20

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.430.0.15 upgrades to 104.430.0.20
Yealink WH66/WH67: 125.430.0.15 upgrades to 125.430.0.20
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: September 17th, 2021.

2. Feature List

None.

3. Optimization

1. [WH62 Mono, WH66 Mono] Optimized the audio quality of the headset at maximum volume.

4. Bug Fixes

None.

Release Notes of Version x.430.0.15

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.420.0.35 upgrades to 104.430.0.15
Yealink WH66/WH67: 125.420.0.35 upgrades to 125.430.0.15
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: August 27th, 2021.

2. Feature List

7. [WH62, WH66] Added Fullband-music mode, dual headsets support stereo audio.
8. Added the feature of Equalizer for Calls. You can select audio preference to use for all calls with Normal, Bass, and Treble modes.
9. Added "Off" option for "Busylight" setting to save power.
10. Supported the feature of Call Control with Softphone. You can turn off this setting using Yealink USB Connect if multiple softphones are installed.
11. Added the feature of adjusting the base ringtone volume separately.
12. [WH66, WH67] Added a timeout mechanism for Bluetooth to be discovered.
13. Added the feature that you can configure the date format and time format.
14. [WH66, WH67] Added the feature that you can turn on Comfort Noise using Yealink USB Connect.
15. Added the feature of USB Computer Audio. This setting determines when your headset receives audio from a connected PC.
16. [WH66, WH67] Added the feature of Noise Suppression. The base can suppress the environment noises when in a call.
17. Added Call Recording.

3. Optimization

1. [WH66, WH67] Optimized the user interface (UI) design.
2. [WH66, WH67] Optimized the display of lyrics and song titles on the UI music card.
3. Optimized sidetone and it is configurable via PC.

4. Bug Fixes

1. [WH62 Mono, WH66 Mono, WH63, WH67] Fixed an issue that there is no sound when playing right channel audio.

Release Notes of Version x.420.0.35

1. Introduction

- Firmware Version:
Yealink WH62/WH63: 104.420.0.10 upgrades to 104.420.0.35
Yealink WH66/WH67: 125.420.0.20 upgrades to 125.420.0.35
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: Apr 1th, 2021.

2. Feature List

1. Supported DECT Step C: authentication – DSAA2, encryption – DSC2 (128bit).
2. Added the feature that you cannot upgrade the headset when the battery is low (< 10%).
3. Added the feature that when the headset disconnects from the base for 1 minute during a call, the call will automatically hang up.
4. [WH66, WH67] Added the feature that you can switch between headset and speakerphone mode by long pressing the mute key on the headset.
5. [WH66, WH67] Added the feature of adjusting playback and call volume separately under a USB connection.
6. [WH66, WH67] Added the feature that you can swipe from the left edge to the right on the LCD setting screen to return.
7. [WH66, WH67] Added the feature that the call will automatically switch to the headset channel during a hands-free call after the headset reconnects.
8. Added the feature of BT50 silence detection.
9. Added the feature of BLT60 connection status LEDs.

3. Optimization

1. Optimized the playback priority of Bluetooth devices.
2. Optimized the Bluetooth reconnection feature.

3. Optimized the key tone, local ring tone, and Bluetooth connection prompt tone.
4. Optimized Mute Reminder feature that only when you speak continuously will the headset play the audio reminder according to the configured time interval.
5. Optimized audio quality and voice delay during a call.

4. Bug Fixes

1. [WH66, WH67] Fixed an issue that the device card may be displayed abnormally when the base is connected to a phone running firmware version 86.
2. [WH66, WH67] Fixed an issue that the sound may become too tiny to hear sometimes when the headset is adjusted to a low volume.